



Home Energy Scotland – still here to help

Who we are

We're [Home Energy Scotland](#), an energy advice service funded by the Scottish Government. We provide free, impartial advice to help people to stay warm, make the best use of energy and save money on their bills. Many people will see their energy bills rise because of the current lockdown, and we're keen to speak to anyone who's worried about this.

How we can help during Covid-19

Our local advisors are all working from home and ready to take calls. We can help with:

- Clear advice on ways to save energy and reduce fuel bills while staying warm at home
- Practical help for people who find themselves without heating or hot water
- Support for households with prepayment meters who are worried about topping up during the lockdown
- The latest information about emergency measures from energy suppliers to make sure vulnerable people do not get cut off

How to get in touch

Phone **0808 808 2282** to chat to a friendly advisor. Calls are free and we're available Monday to Friday 8am to 8pm and Saturday from 9am to 5pm. Or [request a call back](#) on our website.

Our [partnership team](#) is also keen to make links with the many local organisations doing a fantastic job supporting people in the community. To find out how we could work together, email HES-Partnerships@est.org.uk