

supporting, developing and representing community groups,
voluntary organisations, social enterprises and volunteering



Care Inspectorate and Healthcare Improvement Scotland Highlights from the Fife services for older people report

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Evaluation and Scores

Quality Indicator	Heading	Evaluation
1	Key performance outcomes	Adequate
2	Getting help at the right time	Adequate
3	Impact on staff	Adequate
4	Impact on the community	Good
5	Delivery of key processes	Adequate
6	Policy development and plans to support improvement in service	Weak
7	Management and support of staff	Good
8	Partnership working	Adequate
9	Leadership and direction	Adequate

Areas of good practice

- The report highlighted nine areas of **good practice**. Seven of these are from the voluntary sector:
 - Alzheimer Scotland – volunteers and community connections for people with dementia and their carers
 - The Ecology Centre – the tool shed
 - Fife Employment Access Trust – mind your mind
 - Furniture Plus – maintenance plus
 - LinkLiving – realLiving network
 - Nutshell and OnatFife – still points in a turning world
 - Fife Voluntary Action – Footcare Fife

Areas for improvement

- The Fife Partnership should ensure its independent, private and voluntary sector partners are enabled to make a positive contribution at all levels to providing positive outcomes for older people.

Highlights from quality indicator 4 – impact on the community

- Strongly reports on projects included in the Reshaping Care for Older People Community Capacity Building programme.
- Recommendations:
 - Progressing the development of social enterprise
 - Supporting the development of low-level interventions as informed by older people
 - Developing a sustaining network of community supports
 - Increasing the capacity of the third sector interface

Role of the third sector

- The third sector makes an important contribution now and will need to play a greater part in future. The report concludes the Fife partnership should ensure it has robust arrangements in place for third sector involvement as part of the integration.
- They found that the Fife partnerships relationship with the third and independent sector had been mixed and could be strengthened.
- It is recommended that the Fife partnership should build on its work with the third sector and private providers and set out its direction within the strategic commissioning plan.
- It is recommended that the Fife partnership build capacity of the third sector interface.

Opportunities for the third sector

- There was some scope for improvement in relation to involving independent advocacy services. This would ensure that older people's views would be represented.
- The Fife Partnership delivered slightly less respite to older people and their carers than the Scottish average
- The report recognised the important contribution the third sector makes, however they reported limited evidence of current and robust evaluation of all these projects or evidence of long-term plans to support their development.

Questions?

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